



Systems and Strategy Manager

Hays • Sydney CBD NSW



Base pay

\$120,000 - \$140,000



Work type

Full time



Contract type

Permanent

Skills

MICROSOFT POWERPOINT

WRITTEN AND VERBAL

Full job description

Your new company

Retail Banking Services (RBS) is the public face of the bank delivering a seamless banking experience for the future, to our 10 million+ personal and small business customers. We offer market-leading products and services, supported by some of the world's best systems and processes. Within RBS you have Customer Solutions & Recoveries (CS&R) and Financial Assistance Solutions (FAS) which are rolled into a centralised Collections function across the group managing collections, recoveries and financial difficulty in various locations across Sydney, Melbourne and Perth.

Your new role

Business Systems and Process Manager role sits within the Chief Operating Office team, part of the Collections team, which provides technical support across Collections. The role supports various departments of Collections by providing timely information of departmental and portfolio performance as well as ad-hoc analytics. Critical to the role will be the ability to analyse data, attention to detail, ability to meet timelines and work independently while maintaining strong relationship with stakeholders and implementing possible improvements

Job details



Date posted

08 Oct 2021



Expiring date

08 Oct 2022



Category

Science, Technology & Environment



Occupation

Financial Manager & Controller



Base pay

\$120,000 - \$140,000



Contract type

Permanent



Work type

Full time



Job mode

Standard business hours



Work Authorisation

Australian citizen / Permanent resident

What you'll need to succeed

- Strong written and verbal communication skills.
- Problem solving and lateral thinking.
- Key time management skills and ability to ensure complex projects are delivered in a timely manner.
- Ability to Influence stakeholders in the business decisions.
- High level of computer literacy including sound skills in:
 - Advanced Excel / MS Access/ PowerPoint
 - Experience with VBA, VBScript, SAS and SQL is required
 - Experience with HTML/CSS, JavaScript and other programming tools is desirable
- Strong attention to detail and accuracy, with a focus on data quality.

What you'll get in return

You will be part of an inclusive and supportive environment that offers great exposure to different technologies. Your hard work and dedication will be rewarded with an experience working with a market leader, an attractive salary and an opportunity to develop your skills further.

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV, or contact Neeru on 0292492273 or neeru.neeru@hays.com.au for further information.

At Hays, we value diversity and are passionate about placing people in a role where they can flourish and succeed. We actively encourage people from diverse backgrounds to apply.

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