

Technical Support Manager

Hays • Eastern Suburbs Melbourne VIC



Base pay

\$120,000 - \$150,000



Work type

Full time



Contract type

Permanent

Job details



Date posted

01 Feb 2022



Expired On

29 Jul 2022



Category

Science, Technology & Environment



Occupation

Medical Devices & Technology



Base pay

\$120,000 - \$150,000



Contract type

Permanent



Work type

Full time

Full job description

Your new company

This prestigious IT company is based in Mulgrave requires a hands-on Tech Support Manager to join its global, dynamic business. It is a trusted services provider and values innovation, to help adapt to a fast changing market. If you are an out of the box thinker, then look no further.

Your new role

As a key member of the team, you'll be trusted with managing 24/7 support and responsible for managing Team Leads and Support Engineers who offer Level 1-3 support. You'll be required to support this team with meeting SLA's, updating and supplying resources to ensure a smooth functioning department, conducting one-on-one meetings and provide monthly performance reports.

What you'll need to succeed

- Ideally you'll have at least 8 years of experience of tech support within the IT Industry
- Previous Management experience is desirable
- Prior experience working with Mobile Device Management solutions
- Technology – Windows Mobile, IOS, Blackberry and Android devices, Microsoft SQL, previous database and networking experience.
- Degree or Diploma in Computing Networking, Information Technology, Computer Science or a related technical field
- Excellent verbal and written communication skills in English (Fluent in an additional language/s an added bonus.)

What you'll get in return

In return for your dedication and hard work, you'll be rewarded with:

- Long-term career opportunities;
- Exposure to leading technologies and tech partners to stay on top of

emerging tech;

- A fun, collaborative, dynamic work culture that rewards innovation;
- A chance to be part of interesting projects to challenge your inner tech genius.

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV.

LHS 297508 #2605942